







An effective CODIAK process is especially useful in importing external intelligence, chewing it well with recorded dialog among relevant parties, and digesting the lot into integrated reference bases and focused handbooks.

**J9**

**CORE C-COM CAPABILITY**

To integrate, analyze, and portray multiple-source contributions to its knowledge base:

Orgs 1 to N

**A**

**B**

**C Com**

**H I T**

From their **B & A** activities: Lessons learned, requirements, design dialog, needs & possibilities, ...

From External Environment: trends, products, trials, theories, events -- Intelligence.

Internal **CCom**: Lessons learned, needs & possibilities, design, ....

Exploratory pilots will be a must; the more experience an organization can gain, and the more advanced and comprehensive the pilots from which that experience is gained, the better it will be able to plan, motivate and implement its improvement investments.

Early target: to transfer into B the capabilities to (a) access CCom's CIC and Handbooks. and (b) partake in CCom's recorded dialog.

Bootstrapping an improved, bilateral "Transfer."

**J10**

**PARTNER ORGS GET UNIQUE VALUE FROM FUTURE-MODE C-COM ACCESS AND DIALOG**

Orgs 1 to N

**A**

**B**

**C Com**

**H I T**

Value

1. Direct experience with an advanced pilot activity -- which is doing intensive, real work that the Partner Orgs guide toward maximum value to them.
2. Direct, online access to CCom knowledge products
3. Continuous dialog to enrich the pilot experience and transfer CCom knowledge products.

Here we outlined the basic components of C-Com's CODIAK process.

From prior sections of this binder, it should be clear that this is a very basic and ubiquitous group-work process .

**J11**

**SPECIAL BOOTSTRAPPING FOCUS: IMPROVING THE C-COM'S CODIAK CAPABILITY**

- **Recorded Dialog:** highly collaborative, within an open hyperdocument system— integrated with E-mail, shared files, and permanent, cataloged "library" system, as well as with CIC and Handbook.
- **Community Intelligence Collection (CIC):** in highly useable, hyperdocument form— integrated with recorded dialog and Handbook.
- **Community Handbook:** a dynamically evolving hyperdocument "collaborative-knowledge product"— integrated with recorded dialog and CIC.











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**J27**

**LET'S MAKE IT WORK FOR YOU**

**Bootstrap Institute will work with you to:**

- co-develop the vision, content, approach
- integrate strategies into Launch Plan
- launch "Phase 1" to:
  - experience advanced CODIAK process
  - develop OHS Procurement Plan
  - develop plan for multi-year Program

*(see Prototype Launch Plan in Section L for details)*

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**J28**

**INITIAL LAUNCH STEPS**

1. Establish "C Central" (*ideally at corp.*)
2. Identify participating organizational units
3. Form C-Community Board of Directors (*"Executive Liaisons"*)
4. Finalize basic launch plans
5. Assemble C-Community Work Team (*full-time "Interns" from member org units*)
6. Go operational on selected OHS-1 (develop appropriate staff support)

Notes \_\_\_\_\_

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**J29**

**PHASE-1 CONTENT**

1. CODIAK Framework
2. An OHS research prototype:
  - OHS-1 pilot exploration
  - OHS-2 Implementation Plan
  - OHS-2 requirements
  - Implications for industry standards
3. Methods for *online* CODIAK
4. Deployment strategies
5. Special application areas (e.g. CASE, CE)
6. Bootstrap Strategy







